

2024

ENABLING COMMUNICATION

MESSAGING, VOICE, VIDEO IN ONE SECURE, COMPLIANT,
PRIVATE ENTERPRISE-GRADE PLATFORM



POWERED BY

ciCloud



'NetSfere provides enterprises with a private, highly secure, reliable, centrally managed and controlled, cloud-based mobile messaging service backed by 2,000 years of combined messaging experience delivering trillions of messages globally.'

GAIN TOTAL CONTROL OF YOUR BUSINESS COMMUNICATIONS

Anytime, anywhere, any device

Security

Protect your data and intellectual property.

Built from the ground up with multiple layers of protection, NetSfere's industry-leading end-to-end encryption protects your sensitive business data and intellectual property, ensuring a secure communication environment for the enterprise and using CiCloud's secure cloud infrastructure to deliver 100% uptime.

Compliance

Stay compliant and safeguard your business.

CiCloud and NetSfere provide all the necessary administrative, physical, and technical safeguards, enabling your enterprise to be completely compliant with the regulatory authorities. CiCloud and NetSfere allow enterprises to meet the most demanding and evolving global compliance and privacy requirements of GDPR, HIPAA, FINRA, SOX, DFA, and more.

Data Residency

Keep your data close and interference free.

CiCloud understands your concerns about data privacy and legal complexities. That's why we store all your messages, attachments, and files exclusively in our UK-based environment. This way, your data is always protected by rigorous UK regulations and you avoid the potential risks associated with overseas storage.

Control

Keep IT in the driver's seat.

NetSfere on CiCloud provides IT administrators with a powerful centralised administrative control panel to manage all aspects of the communication platform. IT administrators can provision, manage and enforce end-use policies and privileges as mandated by the enterprise, providing total control to IT teams.

Simple to use

- Simple to set-up with only name and email address.
- Connect and communicate with co-workers via text, voice, or video
- User-friendly and intuitive interface
- Add or remove any number of participants at anytime
- New meeting participants automatically receive the full conversation history
- Instantly synchronise messages between the user's phone, tablet and laptop
- Users can switch seamlessly between all of their devices and web browsers

Advanced next generation messaging system

- The same secure solution available on CiCloud or on-premise without compromising access
- Data is never lost. Misplaced devices can be wiped clean
- Remotely wipe stored messages and attachments
- Configurable device screen locks for enhanced security
- Simple yet powerful, APIs that enable secure workflows and custom integrations
- Highly scalable according to organisational requirements



Secure from the ground up

- Every message and attachment are secured with 256-bit encryption
- Uninterrupted end-to-end encryption
- Employees can collaborate and communicate securely with their ecosystem of outside vendors, partners and clients using the guest access feature

NetSfere Lifeline™ Emergency Messaging

- Reliable communication for critical notifications, including life threatening situations, natural disasters, pandemics, etc
- Emergency alert system with attention-grabbing full-screen alerts and audible tones

Advanced instant messaging

- Message forwarding with sender information preservation
- Real-time message disposition
- Instant messaging using a Nuance® speech-to-text function
- Push notifications and multi-person typing indicator
- Reply-in-context for selective responses to specific messages
- Controlled and compliant message deletion



NetSfere provides next-generation messaging and mobility solutions to carriers and enterprises globally, including its enterprise-grade, secure mobile messaging platform NetSfere Enterprise.

NetSfere Enterprise is a secure enterprise messaging service and platform which provides industry-leading security and message delivery capabilities, including global cloud-based service availability, device-to-device encryption, location-based features and administrative controls.



Centerprise International is a UK-based company with over 40 years of experience delivering IT services to the UK Public Sector, Defence and Private Sector organisations. Centerprise's CiCloud is built on HPE GreenLake Enterprise Grade hardware and utilises one of the market's most customisable cloud provisioning solutions, focusing on open design. CiCloud is designed to provide the same freedom as private in-house environments.



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